



## **Shipping Policy**

When do you ship?

Orders are shipped Monday – Friday and take up to 3-5 working days to ship. If you need an item sooner, please email [info@itsallaboutme.net](mailto:info@itsallaboutme.net)

Where do you ship to?

I ship within the UK only. If you have questions about shipping please email [info@itsallaboutme.net](mailto:info@itsallaboutme.net)

How do you ship?

Royal Mail First Class.

Rates to ship?

Flat rate of £tbc per item. This covers the postage cost and any relevant packaging. Orders over £50 qualify for free postage.

How to track an order that's been shipped?

If you wish for an item to be specifically tracked please let me know. This is not standard.

## **Returns Policy**

You have 14 days to notify me if you want to cancel your order or exchange an item.

To return an item or exchange please email me the reason and follow the instructions below:

- Please package the item up securely and send it back to the address I email to you. I recommend a signed-for delivery service with proof of postage to ensure its safe return
- Once received I process the refund directly to your payment card in approximately 10 working days

# PRIVACY POLICY

## It's All About Me Privacy Policy

This Privacy Policy describes how your personal information is collected, used, and shared when you visit or make a purchase from (the "Site").

### PERSONAL INFORMATION WE COLLECT

When you visit the Site, we automatically collect certain information about your device, including information about your web browser, IP address, time zone, and some of the cookies that are installed on your device. Additionally, as you browse the Site, we collect information about the individual web pages or products that you view, what websites or search terms referred you to the Site, and information about how you interact with the Site. We refer to this automatically-collected information as "Device Information."

We collect Device Information using the following technologies:

- "Cookies" are data files that are placed on your device or computer and often include an anonymous unique identifier. For more information about cookies, and how to disable cookies, visit <http://www.allaboutcookies.org>.
- "Log files" track actions occurring on the Site, and collect data including your IP address, browser type, Internet service provider, referring/exit pages, and date/time stamps.
- "Web beacons," "tags," and "pixels" are electronic files used to record information about how you browse the Site.

Additionally when you make a purchase or attempt to make a purchase through the Site, we collect certain information from you, including your name, billing address, shipping address, payment information (including credit card numbers), email address, and phone number. We refer to this information as "Order Information."

When we talk about "Personal Information" in this Privacy Policy, we are talking both about Device Information and Order Information.

### HOW DO WE USE YOUR PERSONAL INFORMATION?





























